



**Australian Government**  
**Australian Customs and  
Border Protection Service**



**GUIDE FOR TRAVELLERS**

know before you go

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# Introduction – Heading overseas?

Are you one of more than 29 million travellers getting ready to pass through an Australian international airport or seaport this year?

If you are, this guide will help you prepare for your trip and give you an idea of what to expect when you pass through Customs and Border Protection at an international airport or seaport. Customs and Border Protection officers play an important role in protecting Australia's borders from the entry of illegal and harmful goods and unauthorised people.

They:

- check passports as you arrive and depart Australia
- check arriving and departing travellers' documents
- question and search arriving travellers and their baggage for prohibited or restricted goods
- search aircraft for prohibited or restricted goods
- seize prohibited or restricted goods
- patrol the tarmac and baggage handling areas to detect and deter criminal activity
- use Labrador detector dogs to search people's baggage for drugs and other prohibited or restricted goods
- collect duty and tax on imported goods.

Customs and Border Protection uses a range of technology and techniques to detect illegal activities with minimal impact on passengers in airports and seaports including closed circuit television and surveillance monitoring.

The Department of Agriculture, Fisheries and Forestry (DAFF Biosecurity) also operates at airports and seaports. You will need to be cleared by DAFF Biosecurity officers when you arrive in Australia. DAFF Biosecurity officers also work at airports and seaports to ensure you are not carrying any items of biosecurity concern that may put at risk Australia's agricultural industry and environment.

# Before you go

1. Make sure you visit [www.smartraveller.gov.au](http://www.smartraveller.gov.au) before you travel. The site has tips to make your overseas trip easier.
2. Read this guide to make sure that you aren't carrying any prohibited or restricted goods.
3. If you will be carrying medicine for personal use, refer to page 12 of this guide.
4. Check with your doctor and find out if you need to get a Yellow Fever vaccination certification before entering Australia.
5. Understand personal duty-free concessions you are entitled to in Australia and your overseas destination. For more information refer to page 15.
6. It is sensible to lock your carry-on and checked luggage.



# Departing Australia

When departing Australia you need to present your passport, completed Outgoing Passenger Card and boarding pass to a Customs and Border Protection officer. You will also need to go through an airport security screening point.

## Aviation security

There are aviation security restrictions on items that you can have in your carry-on luggage when you travel in and out of Australia. The restrictions include weapons, explosives, sharp objects and tools, some sporting goods and liquids, aerosols and gels (LAGs) products. For more information about the restrictions on weapons, LAGs or other prohibited items visit [www.travelsecure.infrastructure.gov.au](http://www.travelsecure.infrastructure.gov.au).

### Tips

Get to the airport early to allow plenty of time to check-in with your airline, fill in relevant forms, clear Customs and Border Protection and security and process any Tourist Refund Scheme (TRS) claims.

If you have expensive personal items like computers or cameras that you're taking with you that:

1. you intend to bring back to Australia
2. you are not claiming a TRS refund, and
3. are not duty-free goods, then you can register them on the Goods Exported in Passenger Baggage form.

Goods must be inspected by an officer in the Customs and Border Protection office at the departure point.

The form (B263) is available on our website [www.customs.gov.au/site/page4288.asp](http://www.customs.gov.au/site/page4288.asp) or from any Customs and Border Protection office. Once registered, you do not need to declare these goods to Customs and Border Protection on return. Keep your completed form handy to show Customs and Border Protection when you come back to Australia.

# Departing by sea

If you are departing Australia by sea, you will be cleared at the port before you join the ship. You will need to present your passport and Outgoing Passenger Card to Customs and Border Protection for outwards clearance at the location and time advised by the ship.

# Departing by yacht or pleasure craft

There are specific customs requirements for departing Australia by yacht or pleasure craft. For more information visit [www.customs.gov.au/site/page4260.asp](http://www.customs.gov.au/site/page4260.asp)

Your Outgoing Passenger Card is a legal document. There are penalties for not filling in your Outgoing Passenger Card properly and for making a false declaration.

**REMEMBER – IF IN DOUBT, DECLARE IT**

**Outgoing passenger card • Australia**

PLEASE COMPLETE IN ENGLISH WITH A BLUE OR BLACK PEN

Family/surname  
Given names  
Passport number  
Flight number or name of ship  
Country where you will get off this flight  
What is your usual occupation?  
Nationality as shown on passport  
Date of birth: Day Month Year

PLEASE X AND ANSWER D OR E OR F

**D** Visitor or temporary entrant departing  
State where you spent most time:  
NSW  Vic   
Qld  SA   
WA  Tas   
NT  ACT   
Other

**E** Australian resident departing temporarily  
In which State do you live?  
NSW  Vic  Qld   
SA  WA  Tas   
NT  ACT  Other   
Years Months Days  
Intended length of stay overseas: OR  
Country where you will spend most time abroad  
Main reason for overseas travel (X one only):  
Convention/conference 1 Employment 5  
Business 2 Education 4  
Visiting friends or relatives 3 Exhibition 7  
Hobby 4 Other 8  
Country of Residence

**F** Australian resident departing permanently  
In which State did you live?  
NSW  Vic   
Qld  SA   
WA  Tas   
NT  ACT   
Other   
What is your country of future residence?

DECLARATION: The information I have given is true, correct and complete.  
YOUR SIGNATURE Day Month Year

TURN OVER THE CARD English





## Arriving in Australia

All arriving passengers must complete an Incoming Passenger Card.

If you hold an Australian or New Zealand ePassport and are aged 16 years or over, you are eligible to use SmartGate when arriving at Australian airports. SmartGate allows you to self-process through passport control using ePassport data and facial recognition technology.

All other travellers must present their passport and completed Incoming Passenger Card to a Customs and Border Protection officer on arrival before collecting their baggage.

All travellers must then proceed to the Customs and Border Protection and DAFF Biosecurity checkpoints and follow the directions of Customs and Border Protection or DAFF Biosecurity officers.

Your baggage may be x-rayed or examined by Customs and Border Protection or DAFF Biosecurity officers who work together to detect prohibited, restricted or dutiable goods and risk items such as animal and plant material. You may be questioned by officers and have your bags inspected.

In the passenger hall you may see Customs and Border Protection and DAFF Biosecurity using detector dogs to search for drugs and other prohibited or restricted goods.



If you are caught carrying undeclared, prohibited or restricted goods, you could be fined or prosecuted.

For more information about your arrival into Australia visit [www.customs.gov.au/site/page4351.asp](http://www.customs.gov.au/site/page4351.asp)

### **Tips**

Complete your Incoming Passenger Card while you are on the aircraft – this will save you time when you land.

Have your passport and completed Incoming Passenger Card ready to give to a Customs and Border Protection officer at all times.

Declare on your Incoming Passenger Card all drugs, steroids and high dependency prescription medicines which may be subject to misuse, food, plant and animal products or other goods as listed in the restricted goods section of this guide.

Make sure you know Customs and Border Protection's duty-free concessions before you go shopping. See page 15 for further details.



## Arriving by sea

When you reach your port of arrival into Australia, you need to present your passport and completed Incoming Passenger Card to Customs and Border Protection. When permanently leaving the ship, at either the first or subsequent ports, you need to present your baggage and Incoming Passenger Card to Customs and Border Protection for clearance. You will also need to be cleared by DAFF Biosecurity to ensure you are not carrying any items of biosecurity concern.

In some cases Customs and Border Protection officers may check your passport and Incoming Passenger Card on board the vessel before arrival in an Australian port.



# Arriving by yacht or pleasure craft

There are specific customs requirements for arriving in Australia on a yacht or other pleasure craft. For more information visit [www.customs.gov.au/site/page4260.asp](http://www.customs.gov.au/site/page4260.asp)

**Your Incoming Passenger Card is a legal document. There are penalties for not filling in your Incoming Passenger Card properly and for making a false declaration.**

**REMEMBER – IF IN DOUBT, DECLARE IT**

<p><b>Incoming passenger card - Australia</b></p> <p><small>PLEASE COMPLETE IN ENGLISH WITH A BLUE OR BLACK PEN</small></p> <p>▶ Family/surname</p> <p>▶ Given names</p> <p>▶ Passport number</p> <p>◆ Flight number or name of ship</p> <p>▶ Intended address in Australia</p> <p style="text-align: right;"><small>State</small></p> <p>▶ Do you intend to live in Australia for the next 12 months? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>▶ If you are NOT an Australian citizen :</p> <p style="padding-left: 20px;">Do you have tuberculosis? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p style="padding-left: 20px;">Do you have any criminal convictions?/ Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p><b>DECLARATION</b> The information I have given is true, correct and complete. I understand failure to answer any questions may have serious consequences.</p>	<p><b>YOU MUST ANSWER EVERY QUESTION – IF UNSURE, <input type="checkbox"/> Yes <input type="checkbox"/> No</b></p> <p>▶ Are you bringing into Australia:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">1. Goods that may be prohibited or subject to restrictions, such as medicines, steroids, firearms, weapons of any kind or illicit drugs?</td> <td style="width: 10%; text-align: center;">Yes</td> <td style="width: 10%; text-align: center;">No</td> </tr> <tr> <td>2. More than 2250ml. of alcohol or 50 cigarettes or 50g of tobacco products?</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> <tr> <td>3. Goods obtained overseas or purchased duty and/or tax free in Australia with a combined total price of more than AU\$5000, including gifts?</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> <tr> <td>4. Goods/samples for business/commercial use?</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> <tr> <td>5. AU\$2510,000 or more in Australian or foreign currency equivalent?</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> <tr> <td>6. Any food - includes dried, fresh, preserved, cooked, uncooked?</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> <tr> <td>7. Wooden articles, plants, parts of plants, traditional medicines or herbs, seeds, bulbs, straw, nuts?</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> <tr> <td>8. Animals, parts of animals and animal products including equipment, eggs, biologicals, specimens, birds, fish, insects, shells, bee products, pet food?</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> <tr> <td>9. Soil, or articles with soil attached, ie, sporting equipment, shoes, etc?</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> <tr> <td>▶ 10. Have you visited a rural area or been in contact with, or near, farm animals outside Australia in the past 30 days?</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> <tr> <td>▶ 11. Have you been in Africa or South America in the last 6 days?</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> </table> <p>YOUR SIGNATURE _____ Day _____ Month _____ Year _____</p> <p style="text-align: right;"><b>TURN OVER THE CARD</b> </p> <p style="text-align: right;"><small>English</small></p>	1. Goods that may be prohibited or subject to restrictions, such as medicines, steroids, firearms, weapons of any kind or illicit drugs?	Yes	No	2. More than 2250ml. of alcohol or 50 cigarettes or 50g of tobacco products?	Yes	No	3. Goods obtained overseas or purchased duty and/or tax free in Australia with a combined total price of more than AU\$5000, including gifts?	Yes	No	4. Goods/samples for business/commercial use?	Yes	No	5. AU\$2510,000 or more in Australian or foreign currency equivalent?	Yes	No	6. Any food - includes dried, fresh, preserved, cooked, uncooked?	Yes	No	7. Wooden articles, plants, parts of plants, traditional medicines or herbs, seeds, bulbs, straw, nuts?	Yes	No	8. Animals, parts of animals and animal products including equipment, eggs, biologicals, specimens, birds, fish, insects, shells, bee products, pet food?	Yes	No	9. Soil, or articles with soil attached, ie, sporting equipment, shoes, etc?	Yes	No	▶ 10. Have you visited a rural area or been in contact with, or near, farm animals outside Australia in the past 30 days?	Yes	No	▶ 11. Have you been in Africa or South America in the last 6 days?	Yes	No
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Mobile phones, cameras, video cameras and recording devices must not be used in Customs and Border Protection controlled areas at airports and seaports. If you are on the phone, you will be asked to terminate your call until you have cleared Customs and Border Protection. Customs and Border Protection can, and will, ask you to delete any photos or film recorded if you are caught taking photos or recording in Customs and Border Protection controlled areas.





## Prohibited and restricted goods

It is illegal to carry drugs including cannabis, heroin, cocaine and amphetamines in and out of Australia.

Other goods may be restricted. You will need a permit to carry these goods in and out of Australia.

See page 12 for a summary on what you can and can't carry and what you need to declare on your Incoming and Outgoing Passenger Cards. There are penalties for not declaring prohibited and restricted goods and for making false declarations on your Incoming or Outgoing Passenger Card.

Contact Australian Customs and Border Protection Service or the embassy, high commission or consulate of the countries you're visiting before you travel for more advice about importing or exporting prohibited and restricted goods.

### **Counterfeit and Pirated Goods (DVDs, Music, Handbags, Clothing and Apparel etc.)**

Buying counterfeit or pirated items supports an illegal trade that could involve serious criminal activity. Items may be seized by Customs and Border Protection and you may be subject to civil litigation or criminal prosecution.



## What do I have to declare to Customs and Border Protection?

### **Firearms, weapons and ammunition**

You must declare all weapons, firearms and ammunition and their components, including imitation firearms and soft air (BB) firearms that discharge a plastic pellet by means of compressed air which are commonly purchased as “toy guns”. Other weapons such as paintball markers, blowpipes, all knives, nunchakus, slingshots, crossbows, electric shock devices, laser pointers, body armour, batons, pepper sprays, knuckle dusters and parts and accessories for use with firearms and weapons must also be declared. Some of these items may require permission to be imported, and may be subject to other import requirements such as unique serial numbers and safety testing.

**Please note:** The maximum penalty for importing firearms, weapons and related goods without import approval is a penalty not exceeding \$275,000, imprisonment for 10 years, or both.

## **Performance and image enhancing drugs**

All performance and image enhancing drugs must be declared on arrival. These include human growth hormones, DHEA, and all anabolic and androgenic steroids. These items cannot be imported into Australia without a permit.

## **Currency**

There is no limit on the amount of currency you can bring in or take out of Australia. However, you must declare amounts of A\$10,000 or more in Australian currency or foreign equivalent. You must also disclose any promissory notes, traveller's cheques, personal cheques, money orders, postal orders or other bearer negotiable instruments, regardless of value, if requested by a Customs and Border Protection officer or police officer.

## **Illegal pornography**

Illegal pornography is controlled on import and export. This includes publications and any media which depicts child pornography, bestiality, and explicit sexual violence.





## **Medicines**

You need to declare medicines and substances which may be subject to misuse, abuse or dependence, for example steroids, opioid analgesics, cannabis or narcotic based medications. These products may be restricted or require a permit in order to be imported.

Some traditional medicines may contain endangered plant or animal products and these should be declared to Customs and Border Protection.

### **No need to declare**

If you are carrying medications such as aspirin, paracetamol or Australian over-the-counter medications you do not need to declare these items to Customs and Border Protection when you arrive in Australia.

If you are carrying prescription medication you do not need to declare these provided you import no more than three months supply. It is advisable that you carry a letter of prescription from your doctor in the English language describing your medical condition.

### **Departing Australia**

Many prescription medicines are financially subsidised by the Australian Government under the Pharmaceutical Benefits Scheme (PBS). You can only take out of Australia the amount of medication you need. It is advisable that you carry a medical and/or dental practitioner's letter and complete the PBS Medicine Export Declaration available from Medicare Australia.

**Important note:** If you are residing or visiting Australia for three months or longer and require ongoing medications, it is advisable that you visit an Australian medical practitioner to obtain your prescriptions. If you are intending to have your medications sent through the mail or via courier, import permits will be required prior to importing the medications. It is recommended that you enquire about the import procedures before you arrive in Australia.

## Protected wildlife

Australia's strict laws control the import and export of protected plants and animals and associated products. This can include regulated products such as traditional medicines, ivory, snake or reptile skin orchids, turtle shell, caviar and many hunting trophies.

## Heritage-listed goods

You need to apply for a permit to import or export heritage-listed goods including works of art, stamps, coins, archaeological objects, minerals and specimens.

## Agricultural and veterinary chemical products

Declare all agricultural chemicals and veterinary medicines. This includes products that are prohibited without a permit and may include personal insect repellents.

## Defence and strategic goods

Permits are required to import or export defence and strategic goods. For more information on which goods fit into this category, refer to Customs and Border Protection's Export controls for defence and strategic goods factsheet at [www.customs.gov.au](http://www.customs.gov.au)

If you're unsure, you should check Australian import requirements before you buy. For more information visit [www.customs.gov.au](http://www.customs.gov.au) or phone **1300 363 263**.



## Declaring restricted goods

Item	Declare on Arrival	Declare on Departure	For more details, contact
Firearms, weapons and ammunition	Yes	Yes	Customs and Border Protection
Illegal pornography	Yes	Yes	Customs and Border Protection
Performance and image enhancing drugs	Yes	Yes	Australian Sports Anti-Doping Authority Therapeutic Goods Administration
Currency A\$10,000 or over	Yes	Yes	AUSTRAC
Medicines and substances which may be subject to misuse, abuse or dependence	Yes	Yes	Medicare Australia Therapeutic Goods Administration
Food, plants, animals and biological goods	Yes	No	DAFF Biosecurity
Protected wildlife and wildlife products	Yes	Yes	Department of Sustainability, Environment, Water, Population and Communities
Heritage-listed goods	Yes	Yes	Department of Regional Australia, Local Government, Arts and Sport
Agricultural and veterinary chemicals	Yes	Yes	Australian Pesticides and Veterinary Medicines Authority
Defence and strategic goods	Yes	Yes	Customs and Border Protection

Contact details for relevant organisations are listed at the back of this guide.

The possession or trafficking of drugs is a very serious crime. In many countries you could face the death penalty or life in prison.

**DON'T CARRY ILLICIT DRUGS – ANYTIME, ANYWHERE.**



# Duty-free concessions

Duty-free concessions in Australia are different to those in other countries. Most personal items such as new clothing, footwear, and articles for personal hygiene and grooming (excluding fur and perfume concentrates) may be brought into Australia in your accompanied baggage, free from duty and tax.

Personal goods are free from duty and tax if they are:

- owned and used by you overseas for 12 months or more
- imported temporarily (a security may be required by Customs and Border Protection)

For other goods, limits apply. These include goods that are purchased overseas and goods that are purchased in Australia duty or tax free (that have been previously exported), or from an inwards duty-free shop on arrival into Australia. Also included are goods for which a Tourist Refund Scheme claim has been made. Duty-free concessions do not apply to commercial goods.

## General goods

If you are aged 18 years or over, you can bring up to A\$900 worth of general goods into Australia duty-free. If you are under 18 years of age there is a A\$450 limit. General goods include gifts, souvenirs, cameras, electronic equipment, leather goods, perfume concentrates, jewellery, watches and sporting equipment.

## Alcohol

Aviation security regulations may restrict the volume of liquids that you can bring into Australia. As an alternative, duty-free alcohol can be purchased in an airport duty-free shop on arrival in Australia.

If you are aged 18 years or over, you can bring 2.25 litres of alcohol duty-free into Australia with you. All alcohol in accompanied baggage is included in this category, regardless of where or how it was purchased.

## Tobacco

Up until 31 August 2012, if you are aged 18 years or over you can bring 250 cigarettes or 250 grams of cigars or tobacco products duty-free into Australia with you. All tobacco products in accompanied baggage are included in this category, regardless of where or how they were purchased.

From 1 September 2012 the traveller tobacco concession reduces. If you are aged 18 years or over you can bring 50 cigarettes or 50 grams of cigars or tobacco products duty-free into Australia with you. All tobacco products in accompanied baggage are included in this category, regardless of where or how they were purchased.

Families travelling together can pool their duty-free concessions. A family means:

- a husband and wife, and any of their children 18 years of age; or
- a person and his or her de facto partner (including same-sex couples) and any of their children under 18 years of age.

**Be aware that if you exceed Australia's duty-free concession limits you will be charged duty and tax on all items of that type (general goods, alcohol or tobacco), not just the items which exceed the limits.**

### Tip

Carry proof of ownership in the form of receipts, as they will help in assessing the value of general goods.





## Tax back for Travellers



# Tourist Refund Scheme (TRS)

On departure you may be able to claim a GST and Wine Equalisation Tax (WET) refund under the TRS if you:

- are a passenger, not operating air or sea crew
- purchase a minimum of \$300 (GST inclusive) worth of goods from the one retailer
- purchase the goods within 30 days of departing Australia
- have a single tax invoice for the goods
- wear or carry the goods as hand baggage onto the aircraft or ship. Special conditions apply for 'oversized' goods (such as golf clubs and surfboards) and goods that cannot be taken on board as hand baggage due to aviation security measures (such as perfume and wine). Contact Customs and Border Protection for more information.
- present your original tax invoice, goods, passport and international boarding pass to the TRS facility when departing Australia.

Customs and Border Protection has the right to see all goods. If you are unable to present your goods to Customs and Border Protection on request, or provide evidence that Customs and Border Protection has sighted your goods at your port of departure from Australia, your claim will be refused.

If you are considering bringing goods back to Australia for which a TRS claim has been made, please be aware that they may be subject to duty and tax.

If the value of these goods together with overseas purchases and goods bought in Australia duty-free or tax-free exceeds the passenger duty-free concession limits, the goods must be declared to a Customs and Border Protection officer on your return to Australia. Penalties may apply to undeclared taxable goods.

Please allow plenty of time to get your TRS claim processed before the cut-off time of departing aircraft/vessel.

Claims at airports can only be made up to 30 minutes prior to the scheduled departure of your aircraft.

Claims at seaports can be made no earlier than 4 hours and no later than 1 hour prior to the scheduled departure of your vessel.

For further information regarding the TRS visit [www.customs.gov.au/site/page4646.asp](http://www.customs.gov.au/site/page4646.asp)





## Where can I get more information?

### **Australian Customs and Border Protection**

1300 363 263

[www.customs.gov.au](http://www.customs.gov.au)

### **Department of Agriculture, Fisheries and Forestry (DAFF Biosecurity)**

1800 020 504

+ 61 2 6272 3933 (ph)

[www.daff.gov.au](http://www.daff.gov.au)

### **Australian Sports Anti-Doping Authority**

1800 020 506

+61 2 6206 0200 (ph)

[www.asada.gov.au](http://www.asada.gov.au)

### **Australian Pesticides and Veterinary Medicines Authority**

+ 61 2 6210 4701 (ph)

[contact@apvma.gov.au](mailto:contact@apvma.gov.au)

[www.apvma.gov.au](http://www.apvma.gov.au)

### **AUSTRAC**

1800 021 037

+ 61 2 9950 0055 (ph)

[www.austrac.gov.au](http://www.austrac.gov.au)

**Department of Foreign Affairs and Trade (DFAT)**

1300 139 281

[www.smartraveller.gov.au](http://www.smartraveller.gov.au)

**Department of Regional Australia,  
Local Government, Arts and Sport**

+61 2 6274 1810 (ph)

[www.arts.gov.au](http://www.arts.gov.au)

**Department of Sustainability, Environment,  
Water, Population and Communities**

+ 61 2 6274 1900 (ph)

[www.environment.gov.au](http://www.environment.gov.au)

**Department of Infrastructure and Transport**

+61 2 6274 7111 (ph)

[www.infrastructure.gov.au](http://www.infrastructure.gov.au)

**Medicare Australia**

1800 500 147

[www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au)

**Therapeutic Goods Administration**

1800 020 653

+ 61 2 6232 8791 (ph)

+ 61 2 6232 8605 (fax)

[www.tga.gov.au](http://www.tga.gov.au)





## Complaints and Compliments

To offer a comment on any aspect of Customs and Border Protection service, either complete a Complaints and Compliments brochure available from any Customs and Border Protection office, phone 1800 228 227 (in Australia) or email [comments@customs.gov.au](mailto:comments@customs.gov.au)



Help protect Australia's border

**CUSTOMS WATCH**

**1800 06 1800**

Australian Customs and Border Protection Service

If you see or hear something suspicious that may threaten Australia's borders, call Customs Watch immediately on **1800 06 1800** (toll free) or report online **[www.customs.gov.au/customswatch](http://www.customs.gov.au/customswatch)**. If you are overseas call **+61 26246 1325** (normal call costs apply). If you notice suspicious activity within an Australian international airport or seaport, please advise an Australian Customs and Border Protection officer. Your information could be the missing link in disrupting criminal activity.



For information on any Customs and Border Protection matters, contact the Customs Information and Support Centre on **1300 363 263** or email **[information@customs.gov.au](mailto:information@customs.gov.au)** or visit the website at **[www.customs.gov.au](http://www.customs.gov.au)** Information contained within this brochure was correct at time of printing.